



TULIP

Environmental Odour Complaint Process

When it is recognised that an odour is identified that potentially may be coming from the vicinity of the Westerleigh Manufacturing Facility the following protocol shall be adhered to ensure that the complaint is fully investigated in a suitable and sufficient timescale, this process then facilitates feedback from the Westerleigh Site to the complainant.

1. Contact the Westerleigh site using the dedicated hotline 01926417503
2. Leave the following details:-
3. Your name
4. Your address
5. Your contact details
6. The time of the occurrence
7. The weather conditions
8. The wind direction (if known)
9. The duration of the occurrence (if possible)
10. Alternatively you can e-mail the following site contacts:-
Martyn Griffith, Health Safety and Environmental Manager on martyn.griffith@tulipltd.co.uk or
Elaine Arberry, Health Safety and Environmental Advisor on elaine.arberry@tulipltd.co.uk

